

# Patient Satisfaction Survey - January to April 2017

Question	Number of Yes	Number of No	Number of N/A	% of Yes
1. Was the practitioner polite and considerate?	41	1	0	97.6
2. Did the practitioner listen to what you had to say?	42	0	0	100.0
3. Did the practitioner give you enough opportunity to ask questions	42	0	0	100.0
4. Did the practitioner answer all your questions?	40	0	1	97.5
5. Did the practitioner explain things in a way you could understand?	42	0	0	100.0
6. Are you involved as much as you want to be in the decisions about your care and treatment?	38	2	2	90.4
7. Do you have confidence in the practitioner?	38	0	2	90.4
8. Did the practitioner respect your views?	37	1	1	88.0
9. If the practitioner examined you, did he or she respect your privacy and dignity?	28	0	12	66.0
10. By the end of the consultation, did you feel better able to understand and/or manage Your condition and your care?	38	2	1	90.4